



Colorado Top Ten Consumer Financial Complaint Issues 2021 In the Consumer Financial Protection Bureau (CFPB) Public Consumer [Complaint Database](#)

CoPIRG Foundation download of complaints in 2021 ranked by issue selected by the consumer to describe the problem they were having with a company in a complaint product category. (Note: we downloaded all 2021 complaints on 15 February 2022. Complaint totals for 2021 may change slightly if you download complaints today.)

		CFPB Product	CFPB Issue	Total Complaints
CO	1	Credit reporting, credit repair services, or other personal consumer reports	Incorrect information on your report	995
CO	2	Credit reporting, credit repair services, or other personal consumer reports	Problem with a credit reporting company's investigation into an existing problem	669
CO	3	Debt collection	Attempts to collect debt not owed	298
CO	4	Checking or savings account	Managing an account	295
CO	5	Mortgage	Trouble during payment process	278
CO	6	Debt collection	Written notification about debt	146
CO	7	Credit card or prepaid card	Problem with a purchase shown on your statement	144
CO	8	Credit reporting, credit repair services, or other personal consumer reports	Improper use of your report	141
CO	9	Mortgage	Applying for a mortgage or refinancing an existing mortgage	111
CO	10	Credit card or prepaid card	Problem getting a card or closing an account	86
TOTAL COMPLAINTS IN TOP TEN				3163
TOTAL COLORADO COMPLAINTS 2021				4729
NATIONAL COMPLAINTS TOTAL 2021				496028

