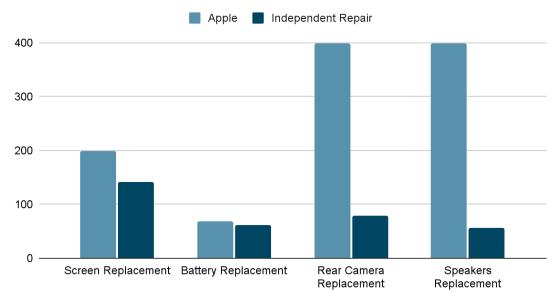
iPhone 11 repair cost comparison.

- → We spoke to independent repair shops in Maryland to get their price lists for common repairs.
- → We looked at prices for the most common repairs on an out-of-warranty iPhone 11, which is one of the most popular cell phones on the market.
- → Apple advertises that they charge \$399 for all repairs besides screens and batteries. Apple also told Congress they only permit 4 types of repairs (screen, battery, camera and speaker replacements) at their authorized stores.
- → Not only are independent repairs more affordable, they offer a wider range of repairs, such as charge port repairs.

| | Apple Store or Apple Certified Repair | Maryland Independent Repair Shops |
|------------------------------|---|---|
| Screen Replacement | \$199 | \$141 |
| Battery Replacement | \$69 | \$62 |
| Rear Camera Replacement | \$399 | \$78 |
| Speakers Replacement | \$399 | \$57 |
| Charging Port Replacement | NA | \$83 |
| Front Camera Replacement* | NA | NA |

Apple vs Maryland Independent Repair Shop Prices



^{*} Front camera replacements are not possible because spare parts are not available, and the iPhone 11 is designed so that the front camera is tied to the motherboard.

