



PIRG's Lucas Gutterman releases the "Chromebook Churn" report in front of Google's offices last spring. Photo credit: Leise Jones Photography

## RIGHT TO REPAIR

# PIRG called for longer-lasting Chromebooks. Google listened.

On Sept. 14, Google Vice President John Solomon told PIRG's Lucas Gutterman that the tech giant would give Chromebooks currently in use 10 years of support. This victory came after months of our advocacy and campaigning to extend the life of these computers from an average of four years.

Many schools are buying way more laptops than they used to, to ensure that every student has a device to use in class and at home. During the COVID-19 pandemic, many schools provided their students with laptops, often low-cost Chromebooks.

It would be one thing if kids could use the same laptop for their entire education. But currently, Chromebooks have a built-in "death date." After as few as four years, Google stops updating the software—rendering the laptop useless.

U.S. PIRG Education Fund's "Chromebook Churn" report found that doubling the life of Chromebooks sold in just 2020 could cut carbon emissions equivalent to taking 900,000 cars off the road for a year, and result in \$1.8 billion in savings for schools, assuming no additional maintenance costs.

To stop this Chromebook churn, more than 10,000 PIRG members and supporters signed our petition, joining a coalition of nonprofits, parents and teachers asking Google for longer-lasting laptops.

"Google's decision is a victory for the parents, teachers, students and environmentalists who asked to extend the life of Chromebooks in response to our 'Chromebook Churn' report," said Lucas Gutterman, director of PIRG's Designed to Last campaign.

*Continued on page 2*



NCPIRG and The Public Interest Network are celebrating 50 years of action for a change.

## LONGER-LASTING CHROMEBOOKS CONT.



Thousands of PIRG supporters, teachers, PTAs and students called on Google for longer-lasting Chromebooks in schools. The tech giant listened.

“With a lifespan of 10 years, fewer working laptops will be disposed of because they’ve reached their ‘death date.’ Continuing improvements in technology mean products should last longer each year, and Google and other tech companies should continue to innovate ways to commit to a circular economy.”

### Shareholder advocacy also convinced Google to change its practice

Green Century<sup>o</sup>, founded by the PIRG network, also engaged Alphabet (Google’s parent company) and has been working on this issue for about six months.

“We believe this is a major win for the environment, schools and the shareholder advocacy process,” said Douglass Guernsey, a shareholder advocate at Green Century Capital Management.

“By extending the life of Chromebooks commonly used in schools, Alphabet is getting ahead of addressing potential risks and making sure hardware using its software can be used for as long as possible.”

Since 2021, Green Century has previously engaged Alphabet on improving reparability of its Pixel phones and disclosing details of the company’s carbon offsets. Both previous engagements resulted in changes from management to address environmental concerns.

Google and other tech companies should continue to find ways to stop the disposability treadmill that pressures us to replace our phones and laptops in favor of newer models.

With e-waste now the fastest-growing waste stream in the U.S., it’s not sustainable to consume technology at this rate.

Longer-lasting Chromebooks are a meaningful step toward the tech industry making products designed to last.

Tomorrow, we hope you’ll continue to support us in our campaign to stop e-waste. Today, let’s celebrate progress. The direct engagement of members like you gave us the resources and influence to win. Thank you.

<sup>o</sup>Green Century Capital Management, Inc. (Green Century) is the investment advisor to the Green Century Funds (the Funds).

## NEWS BRIEFS

### CORPORATE RESPONSIBILITY PIRG urged Mastercard to stop selling user data

Almost every company we interact with collects some amount of data on us. Often, it’s more information than they really need—and it’s often used for secondary purposes that have nothing to do with delivering the service we’re expecting to get.

Mastercard collects data about its cardholders—like how much they spend, where and on what day. It makes sense that Mastercard uses this information to complete transactions.

What doesn’t make sense is that Mastercard then uses that data for purposes that have nothing to do with being a credit card—like selling it to data brokers, advertisers and other third parties. It doesn’t need to sell our data to be a credit card—but it’s profitable for it to do so.

We’re urging Mastercard to commit to using the transaction data it collects for what we’re expecting—being a safe, secure credit card and nothing else.

When we stand together to protect our data, we can convince Mastercard to change its practices. Sign our petition on our website to let Mastercard know its data sales need to stop. You can also email Mastercard’s privacy complaints

#### OUR MISSION

When consumers are cheated or the voices of ordinary citizens are drowned out by special interest lobbyists, PIRG speaks up and takes action. We uncover threats to public health and well-being and fight to end them, using the time-tested tools of investigative research, media exposes, grassroots organizing, advocacy and litigation. PIRG’s mission is to deliver persistent, results oriented public interest activism that protects consumers, encourages a fair, sustainable economy and fosters responsive democratic government.

## NEWS BRIEFS

email (privacyanddataprotection@mastercard.com) and send them the clear message: Stop selling my data.

### BEYOND PLASTIC

#### Costco makes new commitments to reduce plastic use

Thanks to your support, NCPIRG and our national network delivered more than 82,000 petitions urging Costco to cut back on wasteful packaging—and the company is listening.

Costco Wholesale has committed to increasing its transparency about its plastic use and developing a 5-year action plan to reduce the amount of plastic it uses. A growing body of data suggests that plastics and microplastics pose significant threats to public health and our environment.

Costco has committed to releasing data on the total plastic footprint—broken down by type of plastic—of its in-house brand, Kirkland Signature, by July 2024. The big box retailer has also committed to disclosing the percentage of recycled content used in its plastic packaging by that same date. Additionally, in December 2024, the company will release a 5-year plastic “action plan” that will outline the steps the company will take to reduce plastic in its Kirkland Signature packaging.

Costco’s commitments come after calls from both shareholders and the general public.

### CLEAN AIR

#### Leaf blowers aren’t just noisy—they’re also huge polluters

You know that annoying sound all too well—the ear-piercing whine of your neighbor’s leaf blower.

But as it turns out, gas-powered leaf blowers and other lawn equipment are more than just a noisy neighborhood nuisance, with some machines emitting as much pollution in an hour as driving hundreds of miles in a car. And that pollution is released right in the middle of our neighborhoods, where people live and breathe, putting our health at risk.

The good news is electric lawn equipment is cleaner, quieter—and, over a lifetime of use,



often cheaper—than gasoline-powered machines. Moreover, electric options are often just as capable as fossil fuel versions.

Our network recently released a new report across the country called “Lawn care goes electric” to help educate the public and call for cities and states around the country to take action to encourage the transition from gasoline-powered lawn equipment to clean electric options.

Visit our website to check out the report and learn more about why transitioning to electric lawn equipment is a good idea.

*R.J. Cross, director of PIRG's Don't Sell My Data campaign, speaks to the media about protecting consumer data.*

**GO PAPERLESS!**  
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## BE AN ADVOCATE FOR OUR NATION'S FUTURE

Support our work in the public interest by including a gift to NCPIRG or NCPIRG Education Fund in your will, trust or retirement accounts.

For more information call 1-800-841-7299 or send an email to: [plannedgiving@ncpirg.org](mailto:plannedgiving@ncpirg.org)

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# NCPIRG

CITIZEN AGENDA • WINTER 2024

50  
YEARS

NCPIRG and our national network are celebrating 50 years of action for a change. The Public Interest Network operates and supports organizations committed to a shared vision of a better world and a strategic approach to social change.

## BEYOND PLASTIC

# Amazon announces the end of plastic-padded shipping bags

In July 2023, Amazon announced that it would be “phasing out padded bags containing plastics in favor of recyclable alternatives.”

The eventual end of the blue and white plastic mailing envelopes is welcome news. Most plastic is landfilled, burned in incinerators, or broken into small pieces in the environment, rather than being recycled. Plastics have been found in nearly every corner of the globe, as well as in human bodies, potentially with harmful impacts.

Amazon is changing its practices after PIRG worked with Environment America and other allies to call on the company to reduce its single-use plastic packaging. Similar actions also have resulted in 1 in every 3 Americans living in a state with a ban of at least one type of single-use plastic. The action



PIRG staff delivered more than 97,000 petition signatures from members and supporters urging Amazon to “break up with plastic” on Valentine’s Day in 2023.

of one company or a few states won’t solve the whole plastic waste problem. But each new commitment to reduce plastic waste paves the way for the next.

Thanks to your action and support, we’ll continue to urge companies to reduce wasteful plastic packaging.

## FEATURED STAFF



**Faye Park:** As president of the PIRG network, Faye oversees our national campaigns to protect consumers and enable Americans to lead healthier, safer, more secure lives. Faye began her public interest career as a student volunteer with MASSPIRG Students at Williams College, and then later worked with the Student PIRGs in California on campaigns to promote recycling and to help students register to vote.

Kimball Nelson

Ricky Osborne Photography

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