



**2023 OSPIRG Survey Toplines**

**[PHONE]** Hello, may I please speak with (NAME ON LIST)? My name is \_\_\_\_\_ from Oregon Opinion Surveys, a public opinion polling firm. We're not selling anything, and I will not ask for a donation at any time. We are conducting a survey about some issues people have been talking about lately. It will take only a few minutes and all responses will be anonymous and used only for research purposes.

**[WEB]**<sup>1</sup> Oregon Opinion Surveys is conducting a research study of Oregon residents. All responses are confidential and for research purposes only. The survey will close on \_\_\_\_\_, 2023.

1. Do you or does anyone in your household work in any of the following industries?

Healthcare .....	17%
None of these .....	83
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Politics .....	(TERMINATE)
News media .....	(TERMINATE)

2. Are you 18 years old or older and registered to vote at your home address in Oregon?

Yes .....	100%
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No.....	(TERMINATE)

3. In which county are you registered to vote?

4. How would you describe your gender?

Male.....	48%
Female .....	50
Other .....	2
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Prefer not to answer.....	*

5. Which of the following best describes your age?

18-34 .....	27%
35-49 .....	25
50-64 .....	23
65+ .....	25
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Under 18.....	(TERMINATE)
DK/NA/REFUSED.....	(TERMINATE)

**HEALTH INSURANCE**

6. Where did you acquire your current health insurance? (RANDOMIZE)

		<u>2021</u>
Your employer .....	28%	27%
Medicare.....	24	26
Oregon Health Plan or Medicaid .....	17	20
Your spouse .....	8	8
My parent or guardian's insurance .....	6	3
Currently uninsured.....	6	n/a
The Oregon health insurance marketplace.....	4	7
Purchased directly from an insurer.....	4	4
School-provided plan .....	1	*
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DK/NA/REFUSED.....	2	4

<sup>1</sup> For clarity, only the phone version of the question language is displayed in the topline data.



7. Over the past twelve months, would you say that your healthcare costs have gone up, gone down, or stayed about the same?

		<u>2021</u>
Gone up.....	38%	30%
Gone down .....	4	4
Stayed about the same .....	53	56
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DK/NA/REFUSED.....	6	10

8. For you personally, how much of a concern is the cost of healthcare? Is it a major concern, somewhat of a concern, or not really a concern?

		<u>2021</u>
A major concern.....	37%	32%
Somewhat of a concern .....	37	37
Not really a concern.....	24	29
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DK/NA/REFUSED.....	1	2

9. Which, if any, of the following have you personally done as a result of high healthcare costs? Select all that apply. **(RANDOMIZE)**

*MULTIPLE RESPONSES ACCEPTED; TOTAL DOES NOT ADD TO 100%*

		<u>2021</u>
Delayed or cancelled an appointment with a doctor .....	24%	26%
Delayed or cancelled treatment.....	21	17
Did not purchase prescribed medication .....	17	17
Skipped doses or decreased dosage amounts of prescribed medication.....	12	11
Delayed or cancelled an appointment with a doctor for a dependent.....	10	7
Delayed or cancelled treatment for a dependent .....	5	4
Other .....	3	2
None, have not altered healthcare due to high costs.....	54	56
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DK/NA/REFUSED.....	2	5

10. Which, if any, of the following have you personally experienced as a result of high healthcare costs? Select all that apply. **(RANDOMIZE)**

*MULTIPLE RESPONSES ACCEPTED; TOTAL DOES NOT ADD TO 100%*

Received a medical bill you could not pay .....	22%
Sacrificed bills or other expenses like groceries or utilities to pay for medical care.....	17
Gone uninsured .....	16
Been contacted by a debt collector regarding medical debt.....	14
Other .....	3
None, have not experienced any of these due to high costs.....	57
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DK/NA/REFUSED.....	2

11. **(IF CURRENTLY INSURED)** Have you ever delayed or cancelled care for you or a dependent because of the out-of-pocket cost not covered by insurance?

Yes .....	37%
No.....	61
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DK/NA/REFUSED.....	2

12. **(IF CURRENTLY INSURED)** Have you ever delayed or cancelled care for you or a dependent because the care was not covered by insurance?

Yes .....	38%
No.....	60
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DK/NA/REFUSED.....	3



13. If you received a \$1,500 medical bill tomorrow, what would your reaction be? **(PINWHEEL ROTATE)**

I would feel comfortable paying without much trouble .....	19%
I would be able to pay, but I would need to use my savings .....	34
I would be able to pay, but I would need to borrow money from family, friends, or a bank .....	10
I would not be able to pay .....	32
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DK/NA/REFUSED.....	5

14. In the last two years, have you been asked to sign up for a credit card at the doctor's office or hospital to pay for care?

Yes .....	8%
No.....	90
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DK/NA/REFUSED.....	1

15. **(IF ASKED TO SIGN UP FOR CREDIT CARD)** Were you offered any other alternative payment options such as a payment plan?

Yes .....	57%
No.....	43
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DK/NA/REFUSED.....	-

16. Of the following healthcare related costs, in your opinion which TWO have the biggest impact on you? **(RANDOMIZE)**

*MULTIPLE RESPONSES ACCEPTED; TOTAL DOES NOT ADD TO 100%*

Deductibles and co-pays.....	34%
Prices charged by hospitals .....	31
Insurance premiums .....	27
Price of prescriptions .....	27
Prices charged by doctors.....	22
Price of medical devices .....	10
Other .....	3
None of the above .....	10
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DK/NA/REFUSED.....	3



17. To the best of your knowledge, which of the following groups are most responsible for the increasing cost of *healthcare* today? You may select up to two groups. **(RANDOMIZE)**

MULTIPLE RESPONSES ACCEPTED; TOTAL DOES NOT ADD TO 100%

Health insurance companies .....	45%
Drug companies.....	37
The federal government.....	30
Hospitals.....	21
State/local government .....	12
Pharmacies.....	12
Specialty care doctors.....	8
Primary care doctors.....	4
Other .....	3
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DK/NA/REFUSED.....	7

18. In Oregon, Private equity firms are purchasing healthcare settings such as hospitals, nursing homes, and physician practices at growing rates. Do you think that private equity firms are likely to **(ROTATE)** <lower> or <increase> healthcare costs for patients, or do you think they will have no effect on healthcare costs?

Lower healthcare costs .....	6%
No effect on healthcare costs.....	13
Increase healthcare costs .....	66
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DK/NA/REFUSED.....	15

19. Which of the following do you think is the biggest cause of high healthcare costs today? Is it **(ROTATE FIRST TWO)** <excessive prices charged by hospitals, physician practices, and other providers>, <the high cost of advanced technologies, tests, and treatments>, or are healthcare costs high because of outside factors like inflation?

Excessive prices charged by providers .....	42%
High cost of advanced technologies.....	14
Outside factors like inflation .....	34
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DK/NA/REFUSED.....	10

20. Do you agree or disagree with the following statement: *Hospitals in the state of Oregon charge fair prices.*

<b>AGREE</b> .....	<b>27%</b>
<b>DISAGREE</b> .....	<b>58%</b>
Strongly agree .....	5%
Somewhat agree.....	23
Somewhat disagree .....	28
Strongly disagree.....	30
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DK/NA/REFUSED.....	15

21. Do you agree or disagree with the following statement: *The Oregon state government should take action to reduce hospital prices.*

<b>AGREE</b> .....	<b>73%</b>
<b>DISAGREE</b> .....	<b>19%</b>
Strongly agree .....	45%
Somewhat agree.....	29
Somewhat disagree .....	9
Strongly disagree.....	10
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DK/NA/REFUSED.....	8



**ATTITUDES TOWARDS POLICY SOLUTIONS**

The Oregon legislature has the opportunity to consider several policies that impact healthcare affordability. For each one, please tell me if you support or oppose that policy.

(RANDOMIZE)	SUPPORT	OPPOSE	Strongly support	Somewhat support	Somewhat oppose	Strongly oppose	DK/ REF
22. Adopt and enforce state-level hospital price transparency requirements.	85%	8%	60%	25%	5%	3%	7%
23. Eliminate surprise billing for ground ambulance services.	84%	11%	65	19	7	5	5
24. Prohibit hospital facility fees for outpatient services performed outside the hospital campus, like at a clinic or doctor's office.	71%	16%	38	33	9	7	13
25. Prevent health care systems and hospitals from engaging in anti-competitive contracting practices.	66%	19%	42	24	10	9	15

**(ROTATE Q27-30 IN SAME ORDER AS POLICY SOLUTIONS BATTERY)**

Now, here is some more information on the proposed policies that impact healthcare affordability...

26. Here is some more information on facility fees: Hospital facility fees are charged when patients receive care in a facility owned by a hospital system, including buildings on the hospital campus, like emergency rooms, as well as buildings off campus, like doctors' offices and clinics. Facility fees are charged in addition to the cost of medical care the patient receives, and hospitals use these fees to cover administrative and operational expenses; however, off campus facilities do not have the same upkeep costs as hospitals, yet the fee often does not change based on where care is received.

Now that you have more information, would you support or oppose prohibiting hospital facility fees for outpatient services performed outside the hospital campus, like at a clinic or doctor's office?

<b>SUPPORT</b> .....	<b>75%</b>
<b>OPPOSE</b> .....	<b>17%</b>
Strongly support.....	47%
Somewhat support.....	27
Somewhat oppose .....	8
Strongly oppose.....	9
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Completely undecided; no opinion whatsoever .....	8

27. Here is some more information on ground ambulance billing: The state of Oregon and federal law protect consumers from unexpected high out-of-network bills; however, there are loopholes. Ground ambulance rides are not protected by state or federal "surprise billing" laws, and Oregonians may be charged for ambulance rides to the hospital.

Now that you have more information, would you support or oppose eliminating surprise billing for ground ambulance services?

<b>SUPPORT</b> .....	<b>80%</b>
<b>OPPOSE</b> .....	<b>15%</b>
Strongly support.....	62%
Somewhat support.....	18
Somewhat oppose .....	6
Strongly oppose.....	9
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Completely undecided; no opinion whatsoever .....	5



28. Here is some more information on anti-competitive contracting practices: Large provider groups and health systems exploit their market power to demand terms in their contracts with health insurance plans that limit competition, often leading to higher health care prices.

Now that you have more information, would you support or oppose preventing health care systems and hospitals from engaging in anti-competitive contracting practices?

<b>SUPPORT</b> .....	<b>71%</b>
<b>OPPOSE</b> .....	<b>19%</b>
Strongly support.....	49%
Somewhat support.....	22
Somewhat oppose .....	9
Strongly oppose.....	10
--	
Completely undecided; no opinion whatsoever .....	10

29. Here is some more information on hospital price transparency: Oregon hospitals are required to comply with federal rules which mandate them to post their prices, with the intention of helping patients know the cost of a hospital item or service before receiving it. However, a majority of Oregon hospitals are out of compliance, limiting Oregonians' ability to make informed decisions about their medical care with their unique financial situation in mind.

Now that you have more information, would you support or oppose adopting and enforcing state-level hospital price transparency requirements?

<b>SUPPORT</b> .....	<b>86%</b>
<b>OPPOSE</b> .....	<b>8%</b>
Strongly support.....	67%
Somewhat support.....	18
Somewhat oppose .....	4
Strongly oppose.....	4
--	
Completely undecided; no opinion whatsoever .....	7

30. Of the following proposed policies, which one do you think is the MOST important to implement? **(ROTATE IN SAME ORDER AS Q27-30)**

Prevent health care systems and hospitals from engaging in anti-competitive contracting practices .....	34%
Adopt and enforce state-level hospital price transparency requirements .....	27
Eliminate surprise billing for ground ambulance services .....	17
Prohibit hospital facility fees for outpatient services not performed on a hospital's campus.....	14
--	
DK/NA/REFUSED.....	8

**DEMOGRAPHICS**

This is the last part. I have just a few questions left for statistical purposes.

31. Which of the following best describes your race? **(RANDOMIZE)**

White or Caucasian.....	76%
Hispanic or Latino .....	9
Mixed race or multi-racial .....	5
Asian or Pacific Islander.....	4
Native American or Alaska Native .....	2
Black or African American.....	2
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DK/NA/REFUSED.....	2



32. In politics, as of today, do you consider yourself **(ROTATE)** <a Republican>, <a Democrat>, or <an independent>?

<b>DEMOCRAT</b> .....	<b>46%</b>
<b>REPUBLICAN</b> .....	<b>33%</b>
A strong Democrat .....	20%
A not-so-strong Democrat .....	10
Independent, but lean Democratic .....	16
Independent.....	15
Independent, but lean Republican.....	10
A not-so-strong Republican.....	8
A strong Republican.....	15
Something else .....	6
--	
DK/NA/REFUSED.....	-

33. Thinking in political terms, would you say that you are **(ROTATE)** <conservative>, moderate, or <liberal>?

<b>LIBERAL</b> .....	<b>33%</b>
<b>CONSERVATIVE</b> .....	<b>27%</b>
Very liberal.....	15%
Somewhat liberal .....	18
Moderate .....	34
Somewhat conservative .....	16
Very conservative .....	11
--	
DK/NA/REFUSED.....	6

34. What is the highest level of education you have fully completed?

Some high school or less .....	2%
High school graduate or GED .....	21
Some college or an Associate's Degree.....	42
Bachelor's Degree .....	20
Postgraduate or advanced degree .....	14
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DK/NA/REFUSED.....	*

35. Which of the following best describes your household income before taxes from all sources in 2022? Your best guess is fine.

Less than \$25,000 .....	16%
At least \$25,000 but less than \$50,000 .....	20
At least \$50,000 but less than \$75,000 .....	20
At least \$75,000 but less than \$100,000 .....	13
At least \$100,000 but less than \$200,000 .....	21
\$200,000 or more .....	4
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DK/NA/REFUSED.....	6

36. Which of the following best describes your own personal financial situation? Is it... **(PINWHEEL ROTATE)**

I can live comfortably while also saving an adequate amount for the future.....	34%
I can get by every month but I struggle to save money or pay for unexpected expenses.....	44
I find it difficult to make ends meet every month.....	18
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DK/NA/REFUSED .....	4



37. In terms of your current job status, are you... (RANDOMIZE)

Employed full-time .....	39%
Employed part-time.....	11
Unemployed and looking for work.....	5
Retired.....	24
Homemaker.....	5
Disabled or on sick leave.....	7
Student.....	5
Other.....	3
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DK/NA/REFUSED.....	1

38. In the 2020 election for president, did you vote for (ROTATE) <Democrat Joe Biden>, <Republican Donald Trump>, or some other candidate? Please remember that all information we collect is completely anonymous and confidential. It's for research purposes only and will never be shared.

Democrat Joe Biden .....	46%
Republican Donald Trump .....	33
Other candidate.....	5
I didn't vote in this election.....	11
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DK/NA/REFUSE.....	5

That completes our survey. Thank you VERY MUCH for your time.

Party Registration

Democrat.....	34%
No party/ unaffiliated/ other.....	42
Republican.....	24

Region

Tri-county.....	44%
Willamette/ Northwest.....	30
South/ East.....	26